

Apprentice Service Engineer

Job Title: Trainee Service Engineer

Reporting to: Head of Service

Location: Both Field and Workshop based – Cranford Road, Burton Latimer.

Hours: Monday to Friday 40 hours per week flexible hours between 07:00 and 18:00 - You are also required to work such additional hours as may be necessary for the proper performance of your duties or that may be required to fulfil role.

Bennie Equipment summary:

Bennie Equipment is a growing materials handling solutions company based in Northamptonshire, that supply a complete range of; Materials Handling, Powered Access, Cleaning Equipment & much more, across the UK.

JOB ROLE

Responsible for commissioning, maintenance and servicing of equipment and plant machinery.

COMMITMENT TO APPRENTISHIP: This is a 3-year course and Fixed term contract at this point the role may cease. You should also be aware that should you not complete you studies in a timely manner your contract may also be terminated.

The programme is delivered over 3 years, through 5 x 1-week training blocks per year, between these training blocks, you will have a monthly one-on-one with your dedicated trainer. Throughout the programme you will be required to build up a portfolio of work for the End Point Assessment, which will be taken at the end of the three years. The work-based skills assessments are carried out by the apprentice's mentor/manager who you will work alongside.

The technical units you will cover are:

- Health and Safety practices in the FLT and PA industry
- Lift Truck and Powered Access Electrical units and components
- Lift Truck and Powered Access Mechanical Handling, Chassis units and components
- Lift Truck and Powered Access Engine units and components
- Lift Truck and Powered Access Driveline units and components
- Lift Truck and Powered Access Routine Maintenance and Inspection
- Diagnostic and Rectification of Lift Truck and Powered Access Electrical units and components
- Diagnostic and Rectification of Lift Truck and Powered Access Engine units and components
- Diagnostic and Rectification of Lift Truck and Powered Access Mechanical Handling, Chassis units and components
- Diagnostic and Rectification of Lift Truck and Powered Access Transmission and Driveline units and components

RESPONSIBILITIES

- Repair, maintain, and service forklift trucks
- Repair or replace faulty parts
- Request parts via PDA
- Report to Service Co-ordinator for scheduled work
- Maintain and develop relationships with Customers
- Follow Service Team procedures.

- Adhere to site Health & Safety requirements.
- Follow and maintain Bennie Equipment and The Bennie Group (TBG) companies, business and team objectives.
- Pursue personal development of skills and knowledge necessary for effective performance of the role and attend training courses as required.
- Adhere to TBG companies Quality and Compliance responsibilities, and policies and procedures.
- Adhere to Health & Safety responsibilities and procedures

COMPETENCIES

Personal Qualities

- Personable
- Problem Solving
- Good Customer Service
- Able to work as part of a team
- Good attention to detail

WHAT WE OFFER

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| Remuneration: | We offer a competitive salary |
| Holiday: | 24 days holiday + 8 days statutory. |
| Pension: | Statutory Pension contribution. |
| Development: | We are committed to investing in our people, so we invest in you. Development is in your hands and we want to enable this so your progression at Bennie is only limited by what you want to achieve. |
| Recognition scheme: | That culminates with our annual award ceremony. |
| Socials: | Join us for our bi-annual socials, where you really are part of the family. |
| Wellbeing: | Weekly B-Fit classes in a group fitness session |
| Finally, | Our long-standing family tradition, of giving staff a Christmas turkey |

This Job description should be regularly reviewed to ensure they are an accurate representation of the post.