

Field Service Engineer

About the role

Job title: Field Service Engineer
Reporting to: Head of Service
Location: Various, Head Office Cranford Road, Burton Latimer.

Bennie Equipment summary:

Bennie Equipment provides customers with a single source for all equipment solution requirements. In collaboration with quality and leading equipment manufacturers, their portfolio reflects the requirements of the markets they serve. Bennie Equipment are committed to providing the right equipment, at the right price for the right application.

Role & Responsibilities

Responsible for commissioning, maintenance and servicing of equipment and plant machinery.

- Repair, maintain, and service forklift trucks
- Repair or replace faulty parts
- Request parts via PDA
- Report to Service Co-ordinator for scheduled work
- Maintain and develop relationships with Customers
- Follow Service Team procedures.
- Adhere to site Health & Safety requirements.
- Follow and maintain Bennie Equipment and The Bennie Group (TBG) companies, business and team objectives.
- Pursue personal development of skills and knowledge necessary for effective performance of the role and attend training courses as required.
- Adhere to TBG companies Quality and Compliance responsibilities, and policies and procedures.
- Adhere to Health & Safety responsibilities and procedures

The above is not an exhaustive list of duties and you will be expected to perform different tasks as necessitated by your changing role within the organisation and the overall business objectives of the organisation.

Skills / Competencies

Essential

- NVQ in Mechanical Engineering (or equivalent)
- Numeracy skills
- Knowledge of Forklift trucks
- Analytical with an eye for detail
- Excellent communications skills
- Professional and strong interpersonal skills
- Able to work to tight deadlines
- Flexible and willing to contribute by helping others
- Courteous, friendly and tactful

Desirable

- Experience in materials handling industry or similar
- Good working knowledge of PDA and Protean
- Knowledge of mechanical machinery

Personal Qualities

- Personable
- Problem Solving
- Good Customer Service
- Presentable
- Able to work as part of a team
- Good attention to detail

To apply, please send a copy of your CV and covering letter to careers@bennie.co.uk